

In a snapshot:

Client:

PMI

Business Issue:

Lack of a vibrant technology partner to cater to its periodic service needs.

SolveIT's Solution:

.Net-based Nuke framework application, Continued Service Program.

Business Result:

Satisfied customers, maintained competitive edge.

Company Background

The Project Management Institute is a not-for-profit association founded in 1969. Their primary goal is to advance the practice of project management in a proactive manner.

Business Issue

PMI had already implemented .Net-based nuke framework solution with a different vendor. However, PMI wasn't able to get continued service after implementation. This led to the following issues:

- Unable to have periodic upgrades to the solution that would enable a smooth running of the .net-based nuke application.
- Required quicker response times for fixing its issues and at an affordable cost.

Additional challenges faced:

- Inability to find a suitable technology partner hurt PMI in having periodic upgrades to make its application run effectively
- Any minor development efforts of PMI remained stagnant due to a lack of a suitable technology partner

SolveIT's Solution:

- Customized SolveIT's Continued Service Program to suit PMI's needs.
- PMI purchased hours that would enable SolveIT to cater to fixing any issues with its .Net-based nuke framework solution.
- Also PMI used the program to tend to any pending developmental efforts that required SolveIT's assistance.
- Offered better insights to emerging technologies that PMI could use to drive its business initiatives.

Business Results:

- Issues with .Net-based nuke framework application were fixed and an error-free running of the application was ensured.
- PMI's minor developmental needs were satisfied.
- Able to have a grasp of emerging technologies and gained competitive advantage.
- PMI's customers were satisfied as the application issues were fixed.

At If you think SolveIT can assist you in anyway possible, Visit us (www.solveitcorp.com).